



04/09/2014

Approved by:

Andrea C. Black

Recipient Type:

Attention: Jeff Johnson 813-383-2115 813-383-2115

Attn:

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Home Express

5698 West Crenshaw Street

Tampa, FL 33634

From: Andrea C. Black

Authorization Number: 77705715

Regarding Customer:

Alice Armen

2079 Padre Island Dr

Punta Gorda, FL 33950-8139

9416214920

Purchase date: 12/18/2013

Model: EI30ES55JS

Serial: NF33932330

Brand: Electrolux

Product type: Slide-In Range

New Model: EI30ES55JS

Disposition Type: STI-IC ORDER PROCESSED

Reason: COOKTOP ELEMENTS

Delivery Charge: \$0.00

Instructions:

- To ensure that your account will be credited, please return this form along with the information requested within 30 days to avoid denial of your claim.

- Submit the invoice number and serial number of the model used as the replacement along with the original serial tag from the defective unit.

- We will issue credit to your account for the value of the replacement model.

- Keep a copy of the serial tag for your records.

Delivery Charge: Customer not responsible for delivery charge.

Product Disposition: Dispose of old product and forward serial tag to address below.

Mailing Address:

Electrolux Major Appliances

P.O. Box 621088

Charlotte, NC 28262

Site

www.electroluxappliances.com